

FAQ's - AFTER APRIL 23, 2018 ONLY

Email Notifications: Notifications will come from: No Reply – eLicense eLicense-noreply@das.ohio.gov

1. What is eLicense Ohio?

eLicense Ohio is the state's new online system for professional licenses. The system will provide a secure platform for all your licensure needs. The services include online applications, license management, online payment, address management and notices from the system.

2. How can I access eLicense Ohio?

You can access eLicense Ohio here: <https://elicense.ohio.gov>

3. When can I access eLicense Ohio?

You can access your application in the new system on April 23rd at 8:00am here: <https://elicense.ohio.gov>. License look-up and verification services will not be impacted during this time.

4. What if I did not receive an email notification? If the Board's message is not in your inbox or spam folder, this means you either do not have an email address on file with the Board, or, the email address does not match the Board's records.

For Assistance: For help with login, contact the eLicense Ohio Customer Service Center here: csc@ohio.gov or, call: (614) 728-4077 or, (855) 405-5514. They are open Monday-Friday from 8:00 am – 5:00 pm.

Technology: Google Chrome is the preferred browser for eLicense Ohio.
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